

Patient Resource Guide

What's happening to Medicaid in Georgia?

Georgia started the renewal (recertification) process for Medicaid beneficiaries on April 1, 2023. Recertifications will be completed over the next 12 months, as beneficiaries are up for renewal, and could result in termination or reduction of benefits.

To learn more, visit [Medicaid.gov](https://www.Medicaid.gov) or call the Georgia Department of Human Services toll-free **877-GA-DHS-GO** (877-423-4746) (TTY: 711).

What if I no longer qualify for Medicaid?

If you are no longer eligible to receive Medicaid benefits, you can enroll in a health plan through the Affordable Care Act's **Health Insurance Marketplace®**. Choosing a plan can protect you from high, unexpected medical costs.

Take time to compare your options at [Healthcare.gov](https://www.healthcare.gov) and make sure to choose a plan that includes Atrium Health Floyd doctors and hospitals.

Which plans does Atrium Health Floyd accept?

Atrium Health Floyd doctors and hospitals are in network with these Medicaid plans:

- **Centene (Peach State Health Plan)** | 800-704-1484 (TTY: 800-255-0056) [pshpgeorgia.com](https://www.pshpgeorgia.com)
- **Amerigroup** | 800-600-4441 (TTY: 711) [myamerigroup.com/GA](https://www.myamerigroup.com/GA)
- **CareSource** | 855-202-0729 (TTY: 800-255-0056 or 711) [caresource.com/GA](https://www.caresource.com/GA)

Actions You Can Take Today

- **Make sure your mailing address and other contact information are up to date.**
Update your current account or create an account on [Gateway.ga.gov](https://www.gateway.ga.gov) or call 877-GA-DHS-GO (877-423-4746) (TTY: 711).
- **Check your mail**
The Department of Human Services will mail you a letter if you need to complete a renewal form.
- **Complete the renewal form**
If you receive a renewal form, fill it out and return it right away.

How do I apply for Georgia Medicaid?

- **Online:** Apply at [Gateway.ga.gov](https://www.gateway.ga.gov).
- **Mail:** Mail a paper application to:
Division of Family and Children Services (DFCS)
Customer Contact Center
P.O. Box 4190
Albany, GA 31706
- **In person:** Apply in person at your local DSS. To find and contact your local DSS office, go to [ncdhhs.gov/localdss](https://www.ncdhhs.gov/localdss).

Learn more about how to apply at [Medicaid.Georgia.gov](https://www.Medicaid.Georgia.gov).