



## Information Technology Guide For Accessing Floyd's EMR System From Outside The Floyd Network

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The Citrix XenApp Web Client software must be installed on your computer before a connection can be made to Floyd's EMR system (Cerner). If you experience any problems at any point of the installation or with logging in, please contact the **Help Desk at 706.509.5700** or the **Physician Hotline at 706.509.5715**.

### System Requirements for Citrix XenApp Web Client

To execute the Citrix XenApp Web Client, your computer must meet the following requirements:

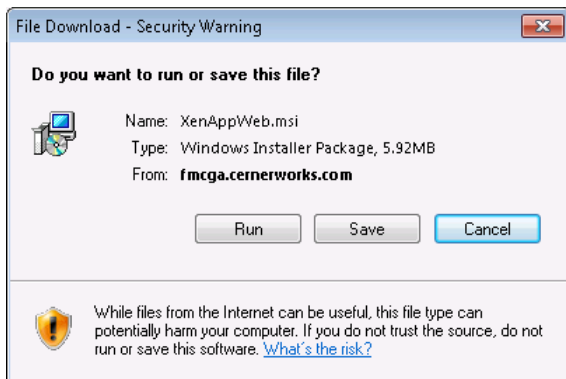
- x Windows 2000, Windows XP, Windows Vista, or Windows 7
- x Available memory as recommended for the operating system by Microsoft
- x A minimum of 10 megabytes (MB) of available hard drive space
- x Internet Explorer Version 6.0 or later
- x Microsoft mouse or 100% compatible mouse
- x VGA or SVGA video adapter with color monitor
- x Internet Broadband or Wireless connection

**Note:** We do not support Citrix XenApp Clients for mobile devices or for alternative browsers such as Safari (Apple), Chrome, or Firefox.

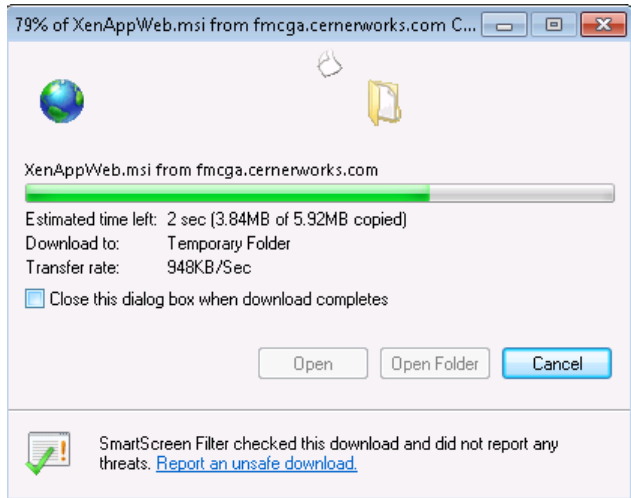
**Important!** You may need to uninstall previous versions of Citrix XenApp client software before installing a new version. Make sure you do not have multiple versions of Citrix XenApp client software installed at the same time. This may cause a conflict. To uninstall previous versions, click Start, Settings, Control Panel, Add/Remove Programs.

### To Download and Install the Citrix XenApp Web Client

- x Browse to <http://www.floyd.org/>
- x Click on [Providers](#) in the footer at the bottom of the page
- x Click on [Install Citrix XenApp Web Client](#)
- x The following dialog box will be displayed – click RUN.



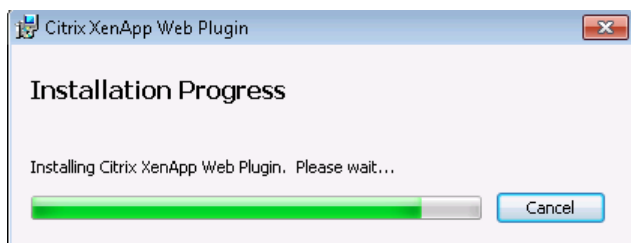
The following dialog box will be displayed while the client is downloaded.



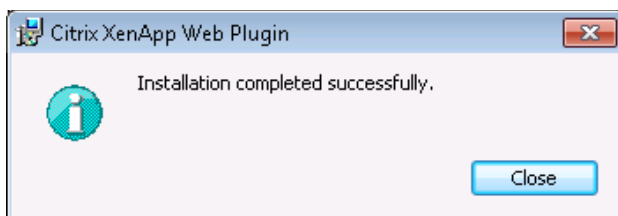
- x Once the download is complete, the following dialog box will be displayed.
- x Click RUN to start the installation process.



- x The following dialog box will be displayed while the client is installed.

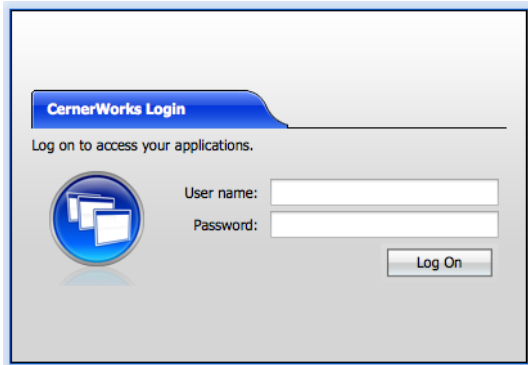


- x The following dialog box will be displayed when the installation is complete. Click CLOSE.

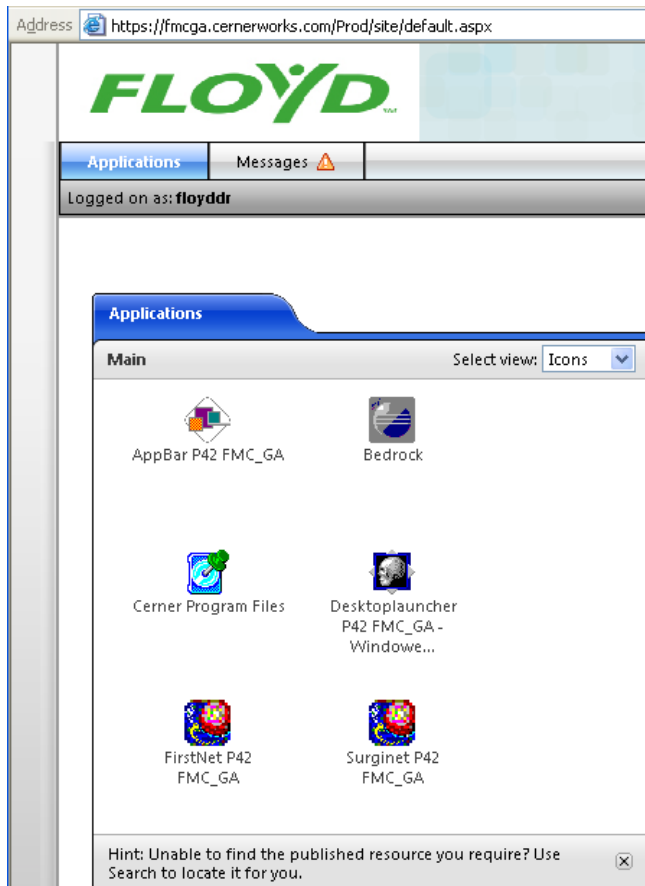


## To Log Into Cerner:

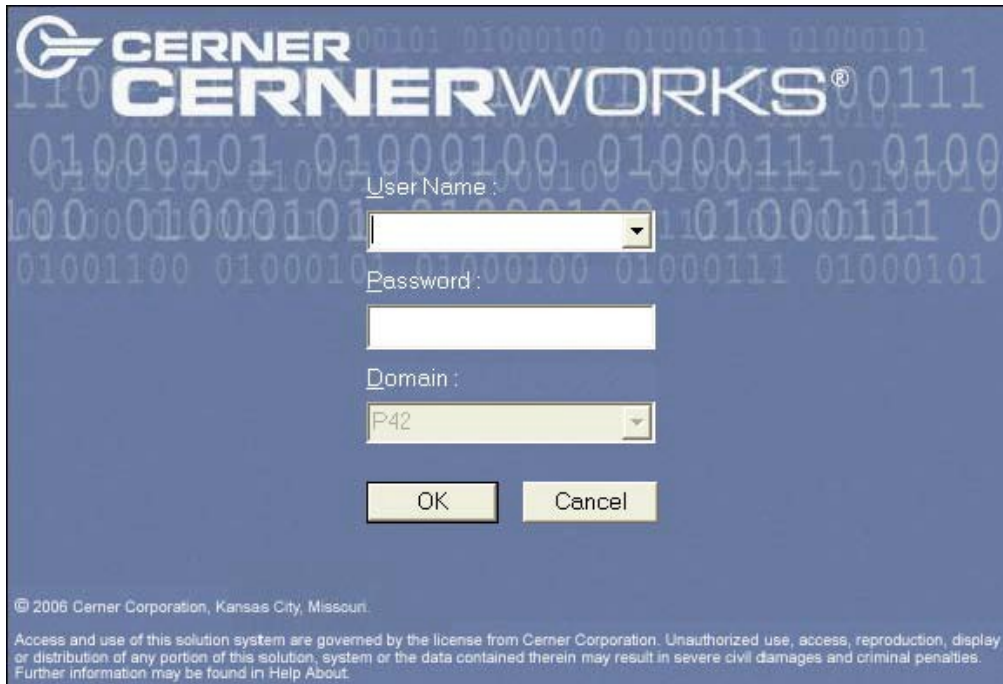
- x Browse to <http://www.floyd.org>
- x Click on [Providers](#) in the footer at the bottom of the page
- x Click on [Cerner Access](#)
- x The following dialog box will be displayed



Use the Cerner login information to login. If you do not have this information, contact the Help Desk at 706.509.5700 or the Physician Hotline at 706.509.5715.



- x Select the appropriate icon for the application that you wish to access (PowerChart, SurgiNet, FirstNet, etc.) and the following dialog box will be displayed.
- x Log into the selected application with the User Name and Password you use when at Floyd.
- x If you have any problems with your User Name and Password, please contact the Help Desk at 706.509.5700 or the Physician Hotline at 706.509.5715.



The image shows a login dialog box for Cerner Cernerworks. The background is blue with a pattern of binary code (0s and 1s). The Cerner logo is in the top left, followed by the text "CERNER" and "CERNERWORKS®". Below the logo, there are three input fields: "User Name:" with a dropdown menu, "Password:" with a text box, and "Domain:" with a dropdown menu showing "P42". At the bottom, there are two buttons: "OK" and "Cancel".

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If you experience any problems at any point of the installation or with logging in, please contact the Help Desk at 706.509.5700 or the Physician Hotline at 706.509.5715.